

Can't make the date?  
Registration includes  
120-day unlimited,  
online access to the  
recorded program.

# THE OSGOODE CERTIFICATE IN PRIVACY LAW AND INFORMATION MANAGEMENT IN HEALTH CARE

*All sessions very very good, interesting and informative.  
Presenters were engaging.*

Pedobnoque Shawbedees CHIM  
Digital Health Lead, First Nations Health Ontario (FNHO)

## PROGRAM DIRECTOR

**Gillian Kafka**  
Senior Legal Counsel,  
Kate Dewhirst Health Law

## REGISTRATION DETAILS

January 14, 21, 28 and  
February 4, 11, 2025  
In-Person and Online (Live)

*Registration for Module 1  
(January 14) is available for  
in-person or online attendance.  
All other modules are available  
online only.*

*Module 5 (February 11, 2025)  
must be done Live, Online to  
obtain the Certificate.*

Register today at:  
[osgoodepd.ca/  
healthprivacy](https://osgoodepd.ca/healthprivacy)

## Ensure health information is safeguarded.

Designed for privacy officers and other professionals tasked with collecting, storing or managing health records. This is an intensive deep dive to help you understand your obligation, and proactively mitigate and prevent risks.

Bringing together a multidisciplinary faculty of leading experts, get the skills you need to avoid costly missteps, including:

- Demystify what is considered health information
- Unlock a deeper knowledge of the legal and regulatory landscape that define your duties and responsibilities
- Using real world scenarios, learn how to prevent, spot and react to a breach
- Develop strategies on how to develop effective policies and protocols
- Review data sharing agreements and their implications



# THE OSGOODE CERTIFICATE IN Privacy Law and Information Management in Health Care

Register today at:

[osgoodepd.ca/  
healthprivacy](https://osgoodepd.ca/healthprivacy)

*“As the Privacy Officer of a mid-size community mental health organization the content, delivery and examples were very relatable. The training not only equipped me with further knowledge, but it also validated the privacy practices we have in place.”*

## Can't make one session?

All delegates will have 120-day online access to the captured program modules.

**NOTE: Module 5**  
(February 11, 2025)  
**MUST be done LIVE ONLINE**  
to obtain the Certificate.

The legal and regulatory regimes governing health information are constantly evolving. If you are involved in health privacy or health records management it is imperative you know what your obligations are and have the skills and strategies in place to safeguard patient information.

Learning from a truly exceptional, diverse faculty of leading experts, the **Osgoode Certificate in Privacy Law and Information Management in Health Care** will enhance your understanding of the legal and regulatory regimes governing health information, arming you with the knowledge and insights to identify potential privacy risks, incorporate policies and know how to effectively respond to a breach.

Over five intensive modules, this one-of-a-kind, focused and practical Certificate brings together a faculty comprised of medical professionals, caregivers, providers, tech leaders and lawyers who will offer a multidisciplinary perspective on why privacy and health information management is important. You'll learn what works, what to avoid and how to achieve privacy compliance with limited resources.

### **Practical and Experiential Learning**

The program will focus on practical, real world situations and provide many opportunities for **hands-on learning**, questions and class discussion. Under the guidance of faculty, you will have the opportunity to examine and work through sample exercises, including how to identify a breach, draft information management policies and guidelines for sharing information. You will also take a deep dive and learn best practices pertaining to record management and the process of contracting for and implementing solutions.

In addition to instructional sessions, you will benefit from learn-by-doing workshops where you will be able to apply what you have learned and get **feedback** on your approach. In small groups, you will participate in exercises surrounding access and correction requests, complete a risk assessment and respond to a breach. You will be able to explore new information technology solutions that will revolutionize health care.



## Get Practical Tips and Strategies in Areas Including:

- Understanding your role, the role of the regulator and what is 'personal health information'
- Protecting patient rights, including consent, access and duty to assist
- Privacy rights and challenges in mental health settings
- Vendor management, including managing data sharing agreements with vendors and other patient services
- Effective data management and data integrity
- Privacy impact assessments: determining and minimizing risk
- Data verification and audit requirements
- Health privacy rights and challenges for racialized communities
- Sharing without consent: when you are permitted or required by law to share
- Children's health privacy rights
- Medical device regulation
- Intersection of health care, the police and CAS
- Optimized electronic health record models
- Learning from recent privacy law cases
- Effective responses to a privacy breach
- Creating effective consent directives and managing patient expectations
- The risk of harm exception
- Privacy primer and responsibilities of generative AI

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[osgoodepd.ca/healthprivacy](https://osgoodepd.ca/healthprivacy)

## Who Should Attend

The certificate bridges a gap that exists today between specialist and generalist knowledge in this multidisciplinary field. Ideal for anyone with a keen interest in privacy, health or IT, including:

- Privacy officers and other privacy professionals working in health-care settings
- Health records leaders/custodians
- Lawyers advising on privacy issues and information technology or health law
- IT security managers
- Nursing administration
- Risk managers
- Regional health authorities
- Patient advocates
- Family councils
- Board members
- Class action litigators
- Government policy makers
- eMR vendors
- Clinicians

Drawing on the expertise and experience of leading privacy officers, information managers, legal counsel, and health leaders from a range of institutions:

## Program Director



**Gillian Kafka**

Senior Legal Counsel,  
Kate Dewhurst Health Law

## Program Faculty

### **Imran Ahmad**

Partner, Canadian Head of Technology,  
Co-Head of Information Governance,  
Privacy & Cybersecurity, Norton Rose  
Fulbright Canada LLP

### **Kuljit Bhogal**

Corporate Counsel (specializing in  
AI and Privacy), Walmart Canada Corp.

### **Rosario Cartagena**

Executive/Head of Legal, Privacy, Cybersecurity/  
Advisor on Data Law, Governance and  
Management, ICES; Special Counsel, Osler,  
Hoskin & Harcourt LLP

### **Abigail Carter-Langford**

Independent Advisor

### **Amanda Cramm, JD, MSW, LLM**

Legal Counsel, Health Law Team,  
Alberta Health Services

### **Alysia M. Christiaen**

Lerners LLP

### **Logan Crowell**

Borden Ladner Gervais LLP

### **Melanie de Wit**

Chief Legal Officer, Unity Health

### **Sari Feferman**

Rosen Sunshine LLP

### **Anna Gibson-Olajos**

Executive Director, Powassan & Area  
Family Health Team

### **Catherine Hart**

Osler, Hoskin & Harcourt LLP

### **Tory Hibbitt, LL.M., CIPP/C**

Associate Counsel, Health and Privacy,  
Miller Thomson LLP

### **Jennifer Hunter**

Lerners LLP

### **Gillian Kafka**

Senior Legal Counsel,  
Kate Dewhurst Health Law

### **Christina Popovich, PhD, CIPP/C**

Chief Privacy Officer, Hamilton Health Sciences

### **Sujitha Ratnasingham**

Director Of Strategic Partnerships &  
Operational Lead, Indigenous Portfolio, ICES

### **Leisha Senko**

Senior Legal Counsel (Forensics), CAMH

### **Roohie Sharma**

Legal Counsel (Privacy), The Hospital for  
Sick Children

### **Nelson Shen, PhD**

Staff Scientist, CAMH; Assistant Professor and  
Faculty Co-Lead (Health Informatics), Institute  
of Health Policy, Management and Evaluation,  
University of Toronto

### **Katelyn Smith**

Osler, Hoskin & Harcourt LLP

### **Larissa Speak**

Assistant Professor, Bora Laskin Faculty of Law,  
Lakehead University

### **Hyrum Sutton**

Legal Counsel, Legal and Risk,  
The Ottawa Hospital

### **Christina Vlahopoulos**

Project Manager, Mamow Ahyamowen Alliance

### **Travis Walker**

Norton Rose Fulbright Canada LLP

### **Dr. David Wiljer**

Executive Director, Education, Technology &  
Innovation, University Health Network

## Advisory Board

### **Abigail Carter-Langford**

Independent Advisor

### **Anna Gibson-Olajos**

Executive Director, Powassan & Area  
Family Health Team

### **Martina Munden**

General Counsel, Nova Scotia Health  
Authority (NSHA)

### **Cathy Yaskow**

Director of Information Stewardship,  
Access & Privacy, Vancouver Island  
Health Authority

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[osgoodepd.ca/  
healthprivacy](https://osgoodepd.ca/healthprivacy)

# Agenda

## MODULE 1:

January 14, 2025

**The Fundamentals – Overview of the Legal and Regulatory Regimes; Understanding What Privacy Is and Why it Matters to You**

*Module 1 is available for in-person or online attendance.*

### Personal Health Information

- What is a record of personal health information?
- Paper records versus electronic records
- Provincial, Canadian and local shared electronic systems
- What exists now?
- What is the future of health information recordkeeping and sharing?

### Privacy Principles

- Why is privacy important?
- What are the issues you care most about?
- What opportunities exist?
- What barriers exist?

### The Regulatory Landscape

- What laws apply to health information privacy in Canada?
  - PHIPA, PIPEDA, MFIPPA, FIPPA
- Interprovincial regulatory variation
- What is the role of the regulators such as the Information and Privacy Commissioner (IPC)?

### Privacy in Health: The Indigenous Perspective

### Communicating with Patients

- What agreements are needed?

- Drafting privacy posters or website agreements
- Essential elements of an email disclaimer form
- Best practices when using email forms

## MODULE 2:

January 21, 2025

**Exercising Meaningful Privacy Rights**

### Understanding and Managing Patient Rights and Expectations

- Consent, capacity and substitute decision-making
- Consent directives
- Access to information
- Correction requests
- Duty to assist
- Bringing class actions to enforce privacy rights
- Frivolous and vexatious requests

### The Challenge of Navigating the System

- Patient, health care provider, organizational and IT perspective

### A Practical Guide to Access and Correction Requests under PHIPA

### The Risk of Harm Exception

### Sharing without Consent – When You are Permitted or Required by Law to Share

### Children’s Health Privacy Rights

### Privacy Rights and Challenges in Mental Health Settings

## MODULE 3:

January 28, 2025

**Administrative Enablers for Managing Privacy and Personal Information**

### How to Conduct a Privacy Impact Assessment

### How to Make a Small Budget Go Far

### Privacy, Data and Technological Supports

- Data asset identification, sensitivity classification and handling obligations
- Optimized electronic health record models
- User accountability controls (e.g. declaration of relationship, proactive alerts)
- Surveillance anomaly detection audits

### Effectively Using Contracts to Share Information

- Data sharing agreements
- Electronic health record access agreements
- Agency agreements
- Health Information Network Provider agreements

### Vendor Contracts

- Using privacy checklists to simplify what the agreements mean
- Tactics for vendor management
- Designing contracts so that provisions are reasonable and manageable

### Creating and Drafting Policies

- What must be included?
- Plain language challenges

## Privacy and Medical Research

### Understanding the *Freedom of Information and Protection of Privacy Act*

- A practical guide you will come back to time and again

#### MODULE 4:

February 4, 2025

### Health and Service Delivery

#### Health and Service Delivery in a Digital Environment

- What are the new technological solutions supporting health care?
- How are medical devices and apps regulated?
- Should we be afraid of technology? Is big data and artificial intelligence a threat to individual privacy?
- How does the blockchain impact the health-care industry?

#### Perspectives on Health Service Delivery

- What are the legal and hospital perspectives in an emerging digital environment?
- What can we expect to see from Ontario Health around health service delivery?

#### Information Security Stakeholder Security Perspectives: IT Security; Police

- Hacking, ransomware, phishing
- Security issues with medical devices
- Lost or stolen devices (laptops, USB keys, portable hard drives)
- Phone safety protocols and best practices

#### Intersection of Health Care, the Police and the CAS

## Privacy Primer & Responsibilities of Generative AI

### Legal and Privacy Risk Mitigation in Digital Health Acceleration

#### MODULE 5:

February 11, 2025

### Privacy Breach Workshop

Putting what you have learned into practice, you will work through a real-life scenario and in small groups – you will:

- Identify whether or not a breach has occurred
- Develop the investigation plan
- Conduct the risk assessment
- Suggest strategies for managing the breach, including communication protocols
- Proper responses to a breach

As a group, you will then discuss what you can learn from breaches, including:

- Compliance monitoring
- System/process improvements
- Policy improvements
- Audits - how to do an audit
  - Surveillance Anomaly Detection Audits vs. Investigative Audits
- Where is tech going to help re: compliance
- Consequences of breaches
  - Reputation
  - Social media issues

During the workshop, **you will get feedback from faculty members**, and be able to apply what you have learned in a supportive learning environment.

## Summary of IPC Decisions

- What do these decisions tell us about the current health privacy landscape?

### Navigating an IPC Breach Investigation

#### Litigation: Cases to Discuss

- Learn from the litigators who are developing new privacy case law

### Preserving Trust in the Aftermath of a Privacy Breach

**NOTE: Module 5 must be done live (online) to obtain the certificate.**

*“The content and delivery were excellent. It was very relevant to my privacy work.”*

**Michelle McAdams**  
Canadian Mental Health Association

*“Thinking outside the PHIPA box – again just hearing different perspective/views especially with respect to grey areas.”*

**Lynn Thomson**  
Executive Assistant & Privacy Officer, weCHC

*“The content is very thorough. The various speakers sharing their practical knowledge... is particularly valuable.”*

**Sharan Dosanjh**  
Durham Region Health Department, Manager,  
Health Information, Privacy & Security

# Registration Details

Fee per Delegate: **\$3,995 + TAX**

Newly Licensed\*: **\$1,997.50 + TAX**

*\*This fee applies to newly licensed regulated professionals within the past 2 years*

Fee includes program registration, electronic program materials and 120-day unlimited online access to program archive. Group discounts are available. Visit [www.osgoodepd.ca/group-discounts](http://www.osgoodepd.ca/group-discounts) for details.

## Financial Assistance

This program is eligible for OSAP funding. Federal and provincial job grants may be available. You may also apply for financial assistance with OsgoodePD. To learn more, visit: [www.osgoodepd.ca/financial-assistance](http://www.osgoodepd.ca/financial-assistance)

## Program Changes

We will make every effort to present the program as advertised, but it may be necessary to change the date, location, speakers or content with little or no notice. In the event of program cancellation, York University's and Osgoode Hall Law School's liability is limited to reimbursement of paid fees.

## Cancellations and Substitutions

Substitution of registrants is permitted prior to the start date of the program. If you are unable to find a substitute, a full refund is available if a cancellation request is received in writing 21 days prior to the start of the program. If a cancellation request is made with less than 21 days notice, a \$250 administrative fee will apply per person. Within 7 days of the program start date, no refund is available. Payment is required to receive access to the program.

## For Further Program-Related Information, Please Contact:

Myrsini Zacharakis, Program Lawyer at [mzacharakis@osgoode.yorku.ca](mailto:mzacharakis@osgoode.yorku.ca)

# Certificate of Program Completion

You will receive an Osgoode Certificate upon completion of this program as follows:

- Attend Modules 1 – 4 (live online or via recorded archive);
- Attend Day 5 (live online); and
- Successfully complete an online post-program assessment and obtain a score of 80% or higher.

**NOTE: Module 1** is available both in-person and online (live); **Module 5** must be done live online on February 11, 2025

## Register today at:

[osgoodepd.ca/healthprivacy](http://osgoodepd.ca/healthprivacy)

 **Email:** [osgoodepd@osgoode.yorku.ca](mailto:osgoodepd@osgoode.yorku.ca)

 **Phone:** 416 597 9724

 **Mail:** 1 Dundas Street West, 26th Floor, Toronto, ON, M5G 1Z3



OsgoodePD has been approved as an Accredited Provider of Professionalism Content by the LSO.

Eligible CPD Hours – LSO(ON): 32h 40m CPD (27h 40m Substantive; 3h Professionalism; 2h EDI)



OsgoodePD programs may be eligible for CPD/MCLE credits in other Canadian and US jurisdictions. To inquire about credit eligibility, please contact [cpd@osgoode.yorku.ca](mailto:cpd@osgoode.yorku.ca).



This program is approved for LAWPRO Risk Management Credit



Attendance at this program entitles certified Canadian College of Health Leaders members (CHE/Fellow) to 10 Category II credits towards their maintenance of certification requirement.



CHIMA (Canadian Health Information Management Association) – This program is approved for 30 CPE credits.

## Here's what previous attendees have said:

*“I truly loved every section that Gillian taught – so easy to understand her and she made things clear (even with me who is new to the privacy world).”*

*“Overall, the program was excellent! I learned a lot more than I was expecting. The one day a week format made it more enjoyable and less overwhelming to digest all the content. Faculty was knowledgeable and kept the lectures engaging.”*

Magda Nunes de Melo  
ICES, Associate Director, Strategic Partnerships

*“Great real life examples of communicating with patients and real world examples. Super helpful! Correction session was interesting too with a LOT of valuable information.”*

Adrienne Zamora  
CHEO

*“Speakers used their experience to apply the concepts they were sharing which is helpful.”*

*“The learning objectives are relevant to my role of privacy officer. The guest speakers are knowledgeable and the program delivery and materials are well done.”*