

# Virtual Care Medicine: Risk Management and Best Practices

## AGENDA – November 9, 2021

- 9:00 a.m. **Welcome from the Chair**  
**Anna Marrison**, Borden Ladner Gervais LLP
- 9:10 a.m. **Virtual Care Regulatory Overview and Changes**  
**Christine Laviolette**, Borden Ladner Gervais LLP
- What is the applicable law?
    - Inter-jurisdictional licensing
    - Billing restrictions
  - What is the current situation in Ontario?
  - Liability and Risk management for providers.
  - What does the future of virtual care look like in Ontario/Canada?
- 9:50 a.m. **Privacy Law and Virtual Care**  
**Ira Parghi**, Borden Ladner Gervais LLP
- The privacy and security obligations on a virtual health care provider
  - Choosing a virtual health care platform
  - Protecting the privacy and security of virtual health care information
- 10:45 a.m. **Wellness Break**
- 11:00 a.m. **Perspectives Panel Discussion**  
**Moderator: Anna Marrison**, Borden Ladner Gervais LLP  
**Panelists:**
- **Carolyn Silver**, General Counsel, College of Physicians and Surgeons of Ontario
  - **Barry Gang**, MBA, Dip.C.S., C.Psych. Assoc., Deputy Registrar & Director of Professional Affairs, College of Psychologists of Ontario
  - **Christina Van Sickle, RSW**, Director of Professional Practice, OCSWSSW
- Virtual care has impacted health professionals and the way they work with patients in a wide range of ways. This panel of experts representing various regulated health colleges will speak to:
- The impact of virtual care on their members
  - What are the current realities, challenges?
  - Issues arising from the discretion around face to face vs. in-person visits
  - Where and how do we expect the situation to progress from here?
  - Future implications for virtual care post COVID
- 12:15 p.m. **Q&A Session**
- 12:30 p.m. **Program Concludes**